

About EMGuidance

Used by over **100 000** healthcare professionals (HCPs) and medical students, Essential Medical Guidance (EMGuidance) is **South Africa's leading digital healthcare platform** providing clinical support to empower **decision-making at the point of care.**

EMGuidance Provides

- 😒) Local Guidelines & Medicines
- Clinical Decision Tools
- Digital Prescription
- E-learning & CPD activities
- \mathbb{G} '1-stop shop' for all practice information
- Proven Digital 'HCP Engagement' Solutions

for the Healthcare Industry









Pharmaceutical



Government

University & Society





Schemes

& Insures



Hospitals & Clinics

Pharmacy



Primary Care Solutions - Overview

EMGuidance has developed a suite of solutions for Medical Schemes, Administrators, Managed Care Organisations and Health Insurance Companies. It aims to drive meaningful change in **primary care** to reduce and avoid **hospitalisation**.

Specific Provider Challenges Addressed

- Understanding screening rules and screening benefits enhancing **screening activity**
- Awareness of care baskets and **managed care** rules across schemes and options
- Identifying **formulary medicines** and rules for second- and third-line therapies
- Navigating specialists and hospital **networks** for patients
- Keeping up with **benefit changes** across multiple schemes and options





Scheme Challenges In Provider Engagement

- Ensuring providers focus on **high-risk patients** with more aggressive management
- Ensuring provider alignment with managed care, medicine and referral rules to minimise out-ofpocket expenditure, prevent over-utilisation and reduce claims

Access 32 000 doctors and integrate scheme and managed care information



Primary Care Solutions

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Provider-Initiated Screening and Prevention Solutions

Chronic diseases are the largest drivers of cost and early screening. Diagnosis and identification of complications remains the best approach to reducing downstream claims.

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Scheme-Specific Managed Care Solutions

Provide digital managed care information and tools to providers, to improve awareness of care baskets, plans and managed care rules, and to drive reduced copay and higher chronic programme enrolment.

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Scheme-Specific Formulary Management Solutions

Integrate schemes' formulary information into the most widely used electronic medicines resource and into a digital script workflow. This improves provider efficiency and reduces unnecessary copay.

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Designated Service Provider (DSP) Network Referral Solution

Supply a directory tool for providers to efficiently find on-network specialists and hospitals in the region. It can also drive awareness of network updates. These lead to reduced copay and better member experience.

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Ancillary Features and Solutions

Provider Education and Training

Deliver targeted digital CPD, clinical reminders and interactive webinars to providers. Work with EMGuidance's expert content team to deliver educational, behavioural interventions tied to claim-reduction objectives.

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Provider Communication Solutions

Deliver highly targeted and engaged communication campaigns to network providers only, or reach the majority of providers across the country instantly. Drive awareness of benefit and network changes.

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Provider Network Expansion Solutions

Enhance the scheme network with skilled providers in targeted locations around the country, to ensure the best primary care services are available to all members no matter where they are.

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Complimentary to Scheme Portals

The EMGuidance Primary Care platform is

designed to work harmoniously with existing scheme portals, providing click-throughs at key points, e.g. links to chronic enrolment forms, when results need to be captured or when patient-level benefits need to be checked.

Integration with Scheme Portal

Direct link or Integration with scheme portal.

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Conclusion

EMGuidance Managed Care Solutions Offer:

- **Reduced hospitalisation** through digitally-driven screening and clinical behaviour management
- Enhanced member experience and reduced copay through tighter provider alignment with managed care rules and protocols
- **Increased fees** for administrators prompted improvements in chronic patient identification and screening activities
- **Reduced administration** as a result of providers' digitally efficient care plan management, formulary access and network awareness

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- Targeted network expansion and network provider enhancement
- **Provider efficiencies** in navigation of scheme administration
- Significant monetary savings for schemes

Contact us for more info

- www.emguidance.com
- M sales@emguidance.com
- **%** +27 10 592 1818

