

Ancillary Solutions

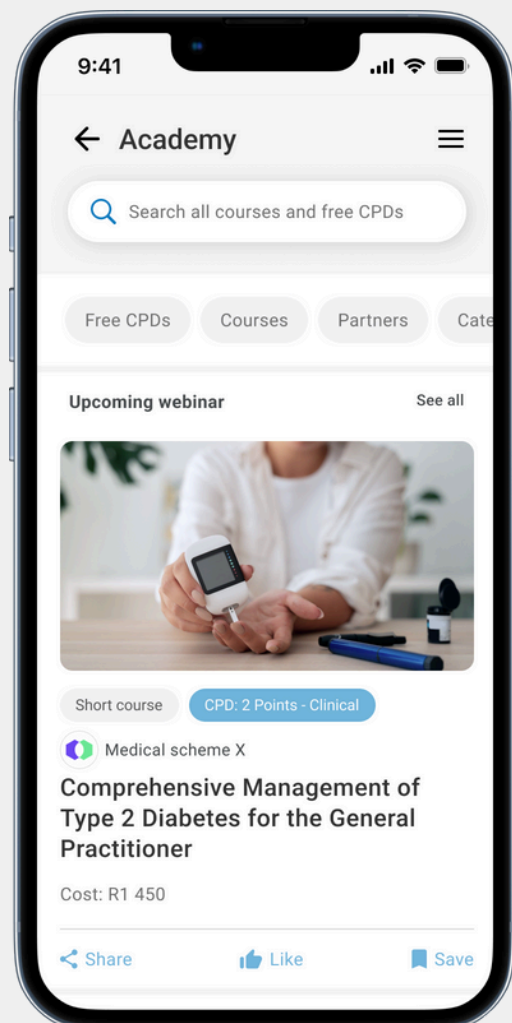
Provider Education and Training

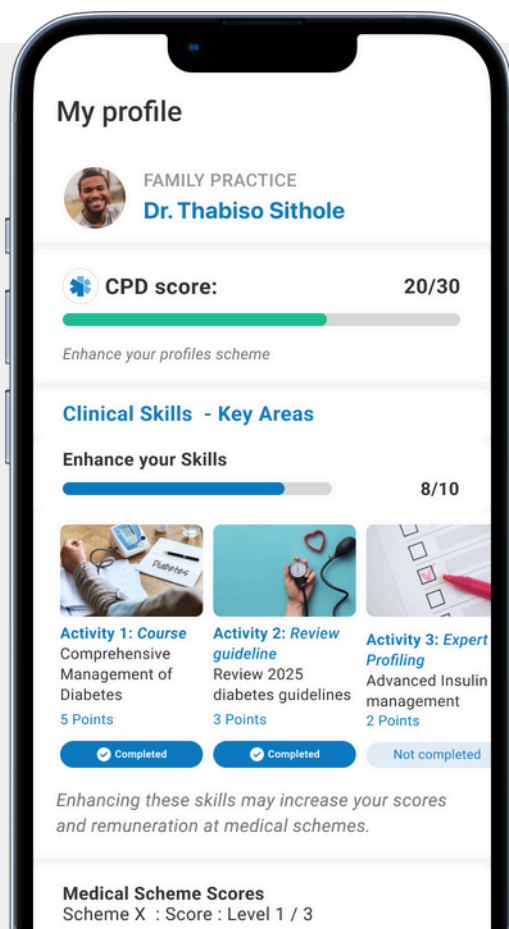
Providers may lack the appropriate skills for optimal chronic disease management and may need to undergo basic training and/or refresher training on key aspects of disease management or screening. Specific outlier providers may be responsible for high claims due to consistently poor management. Although providers may be aware of their benchmarking by a scheme, they are usually not aware of which skills-development activities would directly impact and improve their patient and claims outcomes.

Solution Description

Drive specific educational behaviour change interventions, tied to key claim-reduction objectives and targeted at specific provider cohorts or individual provider profiles. Use the targeted solutions to drive awareness on important scheme administrative changes as well.

- 4.1 Targeted micro-courses (CPD accredited)
- 4.2 Targeted short course (CDP accredited)
- 4.3 Targeted webinars (CDP accredited)
- 4.4 Targeted clinical reminders (includes screening reminders)
- 4.5 Bespoke clinical decision tools





Why it Works

EMGuidance has been leading the way in provider education in South Africa for several years.

EMGuidance's app-based, multi-modal education solutions are highly trusted and regularly used by local providers. In 2024, over 250 000 CPD activities (micro- and short courses) were processed.

EMGuidance demonstrates proven provider behaviour change through its e-learning solutions.

Benefits to Scheme

- Improvements in the general management of chronic disease and reductions in hospitalisation.
- Member experience improved as a result of higher quality chronic care

