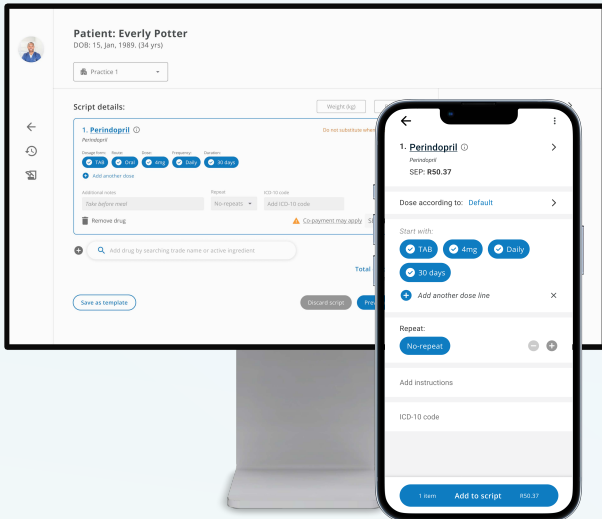


# WELCOME TO EMGUIDANCE SCRIPT



## ABOUT EMGUIDANCE SCRIPT

EMGuidance Script is the future of e-scripting and aims to empower HCPs on the frontline. Our goal is to deliver the fastest, most intelligent, secure script for our HCPs. To decrease errors, increase effectiveness and save time for you and your patient.

**Available on mobile and web.**

## HOW TO GET STARTED



### START YOUR ONBOARDING AND COMPLETE YOUR PROFILE

Once you have selected a plan and signed up on EMGuidance, you will be prompted to start your onboarding and complete all relevant details in your profile area.



### OBTAIN YOUR AES CERTIFICATE

Through your onboarding steps, you will create a TrustFactory account. Once you have been approved you can link your certificate to EMGuidance Script. Est. time: ±4 working days



### GET ONBOARDED WITH OUR TEAM

Once you have completed all the onboarding steps, you can set up a personalised virtual onboarding session with our team to help get you started. Est. time: 20min



## LEGAL COMPLIANCE Advanced Electronic Signature (AES)

All scripts issued via EMGuidance Script are signed using an AES, which is a legal requirement for signing any digital prescription. The Medicines and Related Substances Act regulation 33 makes provision for the signing of scripts using either an in-person signature or an advanced electronic signature (AES). Any other unsecured form of digital signature is not compliant.

Signing with an AES means that the document cannot subsequently be edited or tampered, securing your document against unintended amendments.

# EMGUIDANCE SCRIPT HOW IT WORKS

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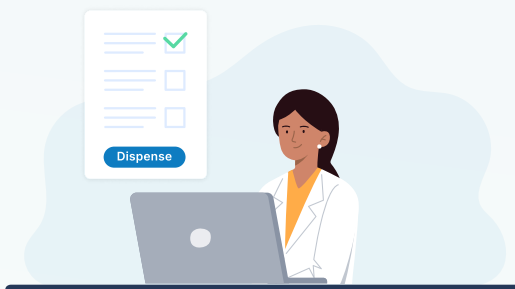
## DOCTOR TO PATIENT



- A doctor prepares a script using the EMGuidance Script platform and signs the script with their advanced electronic signature (AES) certificate using two-factor authentication.
- The original script is stored in a secure cloud for only the pharmacy to access. Each original script has a unique script code.
- The patient receives a link via sms/email that opens a preview of their script.

## PATIENT TO PHARMACY

- Patients receive a secure link to a preview of their script
- Patients can select the "Send to pharmacy" button for EMGuidance to dispatch the original signed script to the selected dispensary.
- Alternatively, patients can present the script code shown on the script link to the pharmacy for them to access the original script from the EMGuidance Script cloud.



## PHARMACY ACCEPTANCE

EMGuidance Scripts are fully legally compliant and accepted by Clicks, Dis-Chem, Medirite and hundreds of independent pharmacies across the country. Audit log tracks all actions on the script to support pharmacist assessment of script validity.

EMGuidance Scripts are fully legally compliant in accordance with the stipulations of electronic prescribing as stipulated in Regulation 33 of the Medicines and Related Substances Act. They do not need to be sent from the doctor's rooms for any schedule of medicine and the AES signed script prepared using an electronic agent (EMGuidance Script platform) is the original script.

# EMGUIDANCE SCRIPT: COMMON MISCONCEPTIONS

## EMGUIDANCE SCRIPTS

EMGuidance Scripts are prepared using an "electronic agent" and signed by prescribers using their "advanced electronic signature" which means they meet the legislative requirements of electronic prescribing as stipulated in Regulation 33 of the Medicines and Related Substances Act 101 of 1965. Furthermore, the immutable tracking history displayed as an audit log on the email body and pharmacy portal supports the pharmacist's decision making on script validity.

### 1 **Misconception: A digital script is not the original prescription**

A prescription that meets the legislative requirements cannot be rejected on the basis that it is not the original script. The AES signed EMGuidance Script transmitted by the EMGuidance Script prescription platform is the original script.

### 2 **Misconception: Schedule 6 scripts cannot be sent electronically**

The requirements of electronic prescriptions stipulated in the legislation apply to all medicine schedules. Therefore a fully compliant electronic prescription that includes S6 medicines can be sent electronically

### 3 **Misconception: Scripts must come from the doctor's practice**

The AES signed EMGuidance Script does not need to be sent directly from the doctor's practice. This misconception stems from communication shared by the Pharmaceutical Society of South Africa (PSSA) in the early months of the Covid-19 pandemic.

The communication stipulated that prescriptions that had been signed and scanned could be accepted for schedule 5 and 6 medicines if they had been emailed or faxed directly from the prescriber's rooms.

This aimed to facilitate access to medicine during the pandemic when fully legally compliant prescription platforms (electronic agents using AES) were not widely available.

# EMGUIDANCE SCRIPT LEGAL REQUIREMENTS & UNIQUE SECURITY FEATURES

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## LEGALLY COMPLIANT SCRIPTS

EMGuidance Script verifies all users that script. Using an advanced electronic signature (AES) we can identify exactly who signed the script. Therefore all scripts from EMGuidance Script are valid according to the signatory requirements of the Medicines and Related Substances Act for all schedules of medicines.



## PATIENT ID VERIFICATION

EMGuidance Script uses patient ID verification using the DHA to decrease fraud and abuse. Patients can be checked using ID numbers.



## PATIENTS NEVER HAVE THE SCRIPT

Patients never hold the valid signed PDF. The script is in the cloud and the patient can request that it be sent to the pharmacy from the cloud.



## IMMUTABLE SCRIPT TRACKING

EMGuidance Script has an immutable record of every action that occurs on each script. Allowing pharmacists the ability to review this level of detail for the first time in South Africa. This empowers pharmacists to assess script validity and be comfortable to safely dispense high schedules subject to abuse.